



From the Office of Secretary of State

John A. Gale

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**State Records Board awards new contract to Nebraska Interactive LLC**

LINCOLN – Acting through the Nebraska State Records Board (NSRB), the state awarded a new three-year contract to Nebraska Interactive LLC, to continue providing portal network management services through its award-winning web portal, Nebraska.gov.

Nebraska Interactive LLC is an affiliate of National Information Consortium (NIC), a publicly held business located in Olathe, Kansas. NIC operates similar portals in 30 states. The contract with Nebraska is the fourth award of the portal network manager to Nebraska Interactive by the NSRB in over 17 years. It is also contracted to offer services in all 93 counties.

The portal network provides public access to government records through numerous state agency websites and online services to the citizens of the state. Such services are generally available through mobile devices like smartphones and tablets.

State Records Board Chairman, Secretary of State John Gale, said the contract includes two additional one-year extensions at the option of the NSRB. The NSRB requested public bids in September 2014, and after an evaluation of bids, Nebraska Interactive received notice that it was to be awarded the contract. Remaining contract issues were negotiated and the new contract was approved with a unanimous vote by the NSRB on December 9. One member was absent. The new contract period will begin April 1, 2016.

Gale remarked that, "We've been pleased with the type of service that the state has received from Nebraska Interactive in the past, and we look forward to continuing that positive partnership in the future."

Brent Hoffman, general manager of Nebraska Interactive, said he was equally pleased to be continuing a successful collaboration with the state. "We've grown together as digital pioneers. During our tenure we have created over 500 applications, unique services and websites enabling citizens and companies to conduct business with government securely and efficiently across all digital platforms."

Hoffman noted that in the past year alone, Nebraska Interactive has handled over nine million transactions.

One of the most recent projects completed by Nebraska Interactive included the design and launch of NEReg2Vote, the state's online voter registration system. Gale noted, "New services as well as ongoing modifications to existing online services have been of great benefit to our users. Not only do these upgrades significantly reduce the amount of paperwork required for processing they also allow people to accomplish the tasks they need to do in a much shorter time."

This past year, Nebraska.gov received the Silver Award of Distinction in the Government Website category by Communicator Awards, which honors excellence in marketing and communications.

One key change was implemented as part of the recent contract negotiation with Nebraska Interactive. Going forward, the processing of payment for online services will be overseen by the State Treasurer's office, which has a contract with U.S. Bank. Previously, those payments were handled by Nebraska Interactive.

Hoffman said he expected that transition to be seamless and that Nebraska Interactive would be working with their various partners to ensure there was no interruption with regard to payment services and support.

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The Nebraska State Records Board is comprised of 12 representatives from government and private business. They oversee the state portal's operations, review individual agency agreements with Nebraska Interactive, set policies and approve new portal services.

Nebraska Interactive, LLC, is owned by NIC Inc., a publically traded company based in Olathe, Kansas. NIC is the nation's largest provider of eGovernment sites, services and secure payment processing.